

## BANDERA CAD MISSION

The activities of the Central Appraisal District of Bandera County are governed by the Texas Property Tax Code, the laws passed by the legislature, and the administrative rules adopted by the Comptrollers Property Tax Assistance Division.

### Our Mission

*The mission of the Central Appraisal District of Bandera County is to courteously and efficiently serve the citizens, property owners and taxing units of Bandera County by timely producing an accurate, complete and equitable appraisal roll, working to ensure that each taxpayer pays only their fair share of the property tax burden. We are committed to earning and keeping the public's trust and confidence in the work we perform, striving to provide quality services and demonstrating a professional attitude.*

### Our Vision

*The Central Appraisal District of Bandera County is committed to creating a work environment that provides and supports innovation and change as essential to effective performance in a changing society. We will act in accordance with the highest principals of professional conduct, ethics, accountability, efficiency, openness, skill and integrity. We approach our activities with a deep sense of purpose and responsibility.*

### Our Values

- **Appraise:** *fairly, efficiently, and effectively, balancing the needs of both taxpayers and taxing units by adhering to the Texas Property Tax Code, USPAP, and generally accepted appraisal standards.*
- **Educate:** *taxpayers of their rights, remedies, and responsibilities.*
- **Communicate:** *collaboratively with and encourage communication among the taxing units, taxpayer public, and the agency.*
- **Service:** *Provide exceptional customer service that is accessible, responsive and transparent.*
- **Performance:** *Demand integrity, accountability and high standards from all staff and strive continuously for excellence and efficiency.*

### Long Term Strategic Goals

1. *Continually increase the accuracy and equity of appraisals that reflect market value and ensure fairness and uniformity*
2. *Operate at the least expense to the taxpayer without compromising quality*
3. *Increase communication with taxpayers and taxing entities*
4. *Increase government transparency for the taxpayers and taxing entities*
5. *Prepare for future growth of the county*